

# Looking for a job that makes a real difference to people's lives?

Start your career in social care at Centre 404!



Centre 404 Annual Summer Garden Party

Not every job offers you the chance to make a positive difference to people's life experiences every day.

**Support Workers** at Centre 404 enable people with a learning disability to lead independent and fulfilling lives and to become valued and involved members of society.

We are looking for people who are positive, motivated and enthusiastic to join us and support children and adults with a learning disability to achieve their goals and reach their full potential.

As a Support Worker you will have opportunities to learn and develop professional skills and gain certification to kick-start a career in social care. At Centre 404 you will receive a full and detailed induction, ongoing coaching and training and opportunities to develop your career.

Working with people who have a learning disability is a highly rewarding and challenging job. We will be with you every step of the way to make sure you develop the skills you need to become a social care professional.

**"I know what a big difference I can make to people. I see it every day and that is the most rewarding thing"**

Marco – Support Worker  
(pictured far right)



## About Centre 404

Centre 404 was founded in 1951 by carers of children with learning disabilities and continues to work towards building a community and a society where people with learning disabilities are valued and involved. Centre 404 is a well-established charity with an excellent reputation for providing high quality support and services to people with learning disabilities and their families throughout north London.

## Our Mission

Centre 404 is working towards a world where people with learning disabilities and their families have the support they need to enjoy the same rights, freedom, responsibilities, choices and quality of life as people within the wider community.

## Our Values

Enabling Choice and Independence

Prioritising the needs and wishes of those we support

Promoting Inclusion and Embracing Equality & Diversity

Building Meaningful Communities

Being Ambitious and Innovative



**"I enjoy the variety my work brings. I support a diverse range of people who all have different needs, talents and skills.**

**Since starting I have been very well trained and find the courses really interesting. I'd say to anyone seriously thinking about becoming a support worker to have a go, it's not necessarily easy but its fulfilling if you really want to do it."**

**Mike (pictured left) – Bank Support Worker**

# What can Support Work offer you?

## A Caring Job

Supporting people with a learning disability can be challenging but also very rewarding. Support workers get the opportunity to help people make choices and be independent in their lives. You will be involved in all aspects of care, from supporting with healthy food choices and personal care & hygiene, to finding new leisure activities and social networks.

## Variety

Every day is unique. Supporting people is an active job you could be out and about in the community or supporting people in their homes to become more independent. Supporting people who have similar interests to you like shopping, swimming or going to the cinema can be really good fun especially when you get to support someone to try new things like wheelchair ice skating for example.

## Rewarding Experiences

Support workers can build a strong rapport with the people they support. When you have worked with someone to achieve their personal goals and make plans for the future you can feel a strong sense of personal achievement too.

## Training and Development

Along with a full and detailed induction, support workers will receive coaching and training to achieve the National Care Certificate and to become fully trained and skilled in support work.

# What makes a good Support Worker?



Our service users tell us that good support workers are:

- On time
- Respectful and responsive
- Kind and helpful
- Friendly, patient and honest
- Calm and good in emergencies
- Enthusiastic, have a sense of humour and share in joyful moments
- Able to think on the spot
- Able to share in their interests
- Flexible, adaptable to changes and able to respond at short notice
- Easy to get along with and straightforward

**We encourage Support Workers to bring their individual skills, interests and imagination to the role and also to value the individuality and choices of each person that we support.**

# Types of Support Work

Most Support Work positions will include a variety of tasks including support at home, assistance with personal care (dressing and bathing) and support to travel to and attend leisure and social activities or health appointments. Our projects include:

## Supported Living

Supporting adults with a learning disability who live in 24 hour supported accommodation run by Centre 404

## One to One Support

Supporting an adult or a child with a learning disability who lives in their own home or with their parents or carers

## Groups and Activities

Supporting children or adults with a learning disability to attend Centre 404's groups and activities in our centre or out and about in the local area



**"I was attracted to the role of a support worker because I am passionate about the way I care for people, and I can give my all in this job"**

Abi – Support Worker (pictured)

**Permanent Full Time** 37 hours per week – working shifts as part of a rota. This can include some early mornings, evenings, weekends and bank holidays.

**Permanent Part Time** Hours can vary depending on the service. If you need to work part time please specify this in your application form.

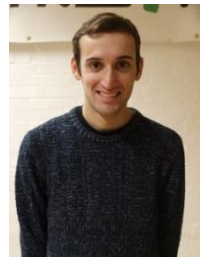
**Bank Workers** are able to choose when they are available for work, hours are usually agreed a month in advance. Bank Work offers flexibility and variety and shifts are offered across all projects which allows workers to gain experience in a wide range of support environments.

**Waking Night Support Workers** Provide support to tenants who require support throughout the night

**Senior Support Workers** Have the opportunity to take on more responsibility, administration tasks and staff supervision

**"I opted to become a Bank Worker because it is very flexible; you can choose the shifts you want to do and when"**

Emilios – Support Worker (pictured)



## Career Opportunities

Support Work can be the first step towards a new career in social care.

At Centre 404 we offer a comprehensive induction, ongoing coaching and training including support to achieve the National Care Certificate.

Centre 404 has developed some pathways to leadership for fully trained support workers to take on mentoring roles for new staff and volunteers, or to become champions and experts in delivering specialist support.

Opportunities are available for staff to apply for internal vacancies and many support workers have gone on to become Senior Support Workers, Deputy Managers and Project Managers.

Centre 404 also has opportunities in other services that support parents and family carers.

There are many opportunities for staff to get involved in fundraising events and activities, and to meet other colleagues and volunteers from across the organisation.



Jo – Project Manager (pictured)

**“Before I worked at Centre 404 I was working in retail where it was all about making a profit. Working at Centre 404 is so much more rewarding.**

**I started working in the Reception, welcoming and meeting service users, visitors and staff. I applied for a job as a Support Worker as I wanted to be more involved in supporting people directly.**

**I really enjoyed this work and when a vacancy came up for a Deputy Manager I went for it. I got the job and now I have worked my way up to become the Manager of that project.**

**I would recommend Support Work as a really good start for building a challenging career that makes a difference.”**

## Why choose Centre 404?

Centre 404 is a well-established local charity that has been providing support and services to people with a learning disability and their families in north London for 65 years. During this time we have developed successful, innovative and ambitious support services that are well respected and valued by service users and professionals.

We recognise the important role that our staff have in helping us to maintain our high standards and values. As well as being part of a vibrant, friendly and diverse organisation you will also benefit from:

- ★ A comprehensive induction and training programme, and attainment of the National Care Certificate
- ★ Opportunities to develop your career into management
- ★ Regular support meetings with your manager and annual performance appraisals
- ★ Up to 33 days holiday, contractual sick pay entitlement, and employer contribution pension scheme
- ★ Opportunities to attend Centre 404 fundraising and social events
- ★ External accreditation that recognises our quality standards for services and for staff. Centre 404 is also signed up to the Adult Social Care Commitment

## Still Not Sure?

Then why not attend one of our Recruitment Events, it is an ideal opportunity to find out more about Centre 404 and the role of a Support Worker.

Find out when the next recruitment event is taking place...

Call: 020 7607 8762

Email: [recruitment@centre404.org.uk](mailto:recruitment@centre404.org.uk)



Service users perform with their band 'The 404 Stormers' at our Annual Summer Garden Party