



# **COVID-19 vaccination and unpaid carers**

**An engagement session for  
Carers UK's Affiliates**

**11 March 2021**

# Today's session

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## We will cover the following:

1. Introductions
2. The COVID-19 Standard Operating Procedure for unpaid carers
3. Q+A with Annette Keen
4. A local approach – Liverpool City Council
5. Q+A with Jane Weller
6. Discussion about roll out in your local areas

# Introductions:

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- **Emily Holzhausen OBE, Director of Policy, Carers UK**
- **Annette Keen, Strategy Lead for COVID-19 Vaccination Deployment Programme, NHS E/I**
- **Jane Weller, Commissioning and Contracts Manager, Liverpool City Council**

# OVERVIEW AND PROCESS



Classification: Official

Publications approval reference: C1182

## Novel coronavirus (COVID-19) standard operating procedure

COVID-19 vaccine deployment programme: unpaid carers (JCVI priority cohort 6)

Version 1, 8 March 2021

This guidance is correct at the time of publishing. However, as it is subject to updates, please use the hyperlinks to confirm the information you are disseminating to the public is accurate.

**Annette Keen, NHS England and Improvement**  
**Cathy Kerr, DHSC**

<https://www.england.nhs.uk/coronavirus/publication/sop-covid-19-vaccine-deployment-programme-unpaid-carers-jcvi-priority-cohort-6/>

# JCVI Cohort 6 Unpaid Carers

PHE Green Book – Adult Carer

***“Those who are eligible for a carer’s allowance, or those who are the sole or primary carer of an elderly or disabled person who is at increased risk of COVID-19 mortality and therefore clinically vulnerable.”***

Those clinically vulnerable to COVID include:

- Children with severe neuro-disabilities;
- Those who are designated Clinically Extremely vulnerable (CEV); (shielding)
- Adults who have underlying health conditions (as defined in [table 3 of the green book](#));
- Those who need care because of advanced age.

[Green Book text] Those clinically vulnerable to COVID include children with severe neuro-disabilities, those who are designated Clinically Extremely vulnerable (CEV), adults who have underlying health conditions (as defined in table 3), and those who need care because of advanced age. Eligible carers should be vaccinated in priority 6.

# Identification

- Those known to GPs who have a **'carers flag'** on their primary care record
- Those in receipt of or entitled to a **carers allowance**
- Those **known to Local Authorities** who are in receipt of support following a carers assessment
- Those **known to local carers organisations** to be actively receiving care and support

We recognise that the above sources will not identify all eligible unpaid carers and **will offer an application process for unknown unpaid carers to come forward in the coming weeks.**

Unpaid carers will be called in a phased approach.

# Ask of Local Authorities

**Consider your point(s) of contact** – who is your appropriate lead?

- An overall lead
- Data transfer
- Public facing

**Data** – what existing datasets do you have?

- SALT return
- Carers Assessment
- Carers organisations

**Compile eligible carer list**

- Submit to NHS when requested
- Working with lead carers organisations to support the identification of currently unknown carers

**Communicate**

- Work with local carers organisations to ensure optimum uptake, and clear messaging etc

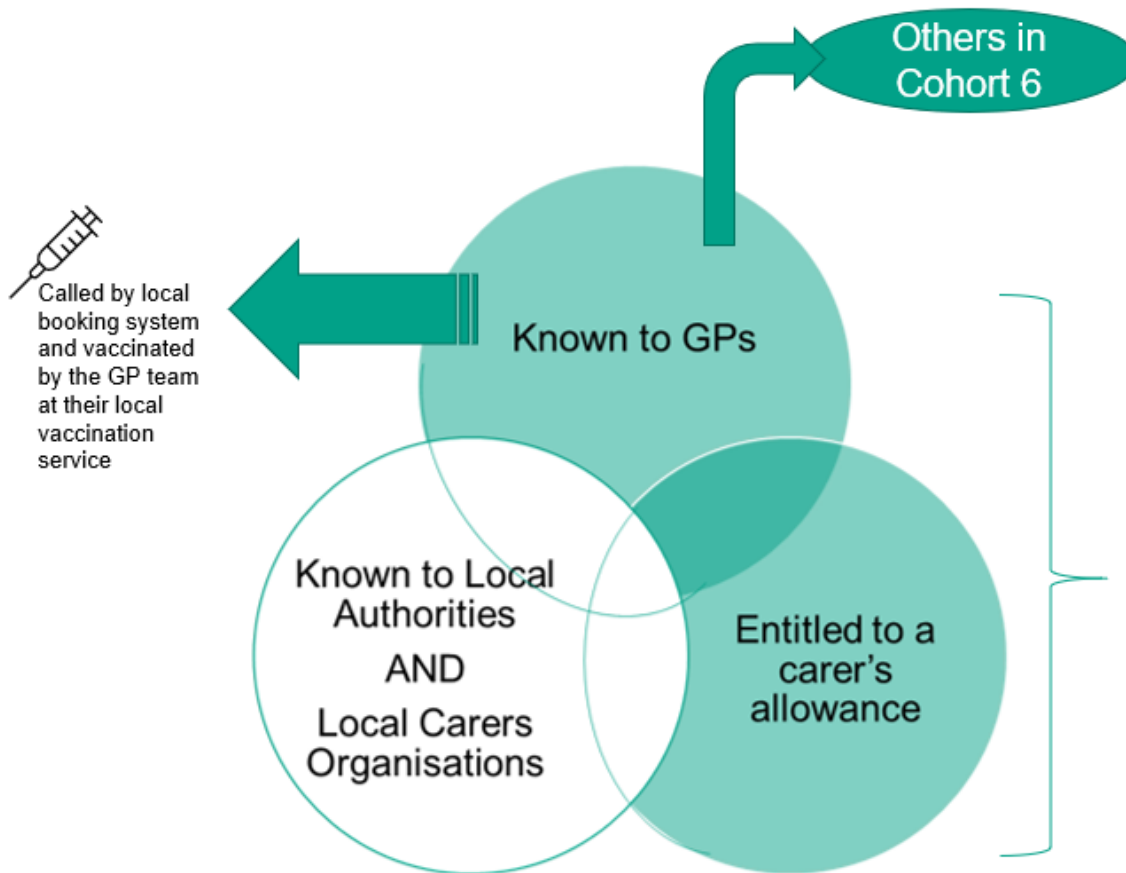
# Data Sharing

Stuart Crook - *Solicitor- Information Law Legal Team - NHS*

- NHS Digital is empowered, under s.259 of the Health and Social Care Act 2012, to *request* the information from Local Authorities for this purpose
- Under s.259(10)(a) of the Health and Social Care Act 2012, providing the data in response to a request will not breach any obligation of confidence owed by the person providing it, however, Local Authorities must determine for themselves whether they are willing/able to provide the requested data in response to the request by satisfying themselves that they are not subject to any express restriction on disclosure imposed by or under another Act (other than any restriction which allows disclosure if authorised by or under an Act) (s.259(10)(b)). This extends to ensuring that they only collect data from carers organisations which they are entitled to request and collect from those organisations.
- Carers organisations (from whom Local Authorities are likely to request data) must determine for themselves that they are lawfully able to provide the data to Local Authorities and are not subject to any express restriction on disclosure imposed by or under another Act (other than any restriction which allows disclosure if authorised by or under an Act). Each organisation should, therefore, carry out their own due diligence in this regard in response to a request for data.



# Process: Known Carers



The screenshot shows the NHS website page for booking a coronavirus vaccination. The page has a blue header with the NHS logo and a search bar. Below the header, there are navigation links for 'Health A-Z', 'Live Well', 'Mental health', 'Care and support', 'Pregnancy', and 'NHS services'. The main heading is 'Book or manage your coronavirus vaccination'. Below this, there is a sub-heading 'Who can use this service' and a list of eligibility criteria. A yellow box contains the text 'If you are not eligible yet' and 'Wait to be contacted. The NHS will let you know when it's your turn to have the vaccine. It's important not to contact the NHS for a vaccination before then.' Below this, there is a section 'Book your appointments' with a list of requirements and a 'Book my appointments' button.

**Book or manage your coronavirus vaccination**

Use this service to book a coronavirus (COVID-19) vaccination or manage your appointments.

**Who can use this service**

You can only use this service if any of the following apply:

- you are aged 55 or over
- you are at [high risk from coronavirus](#) (clinically extremely vulnerable)
- you are an eligible frontline health or social care worker
- you have a condition that puts you at higher risk (clinically vulnerable)
- you have a learning disability
- you are a main carer for someone at high risk from coronavirus

You also need to be registered with a GP surgery in England to use this service. You can [register with a GP](#) if you do not have one.

Find out more about [who is eligible to have a coronavirus vaccination](#).

**If you are not eligible yet**

Wait to be contacted. The NHS will let you know when it's your turn to have the vaccine. It's important not to contact the NHS for a vaccination before then.

**Book your appointments**

You need to:

- have 2 doses of the coronavirus vaccine at 2 appointments
- book both appointments at the same time
- get the 2nd dose 11 to 12 weeks after getting your 1st dose

You can use this service for someone else.

If you've had a positive COVID-19 test, you should wait 4 weeks from the date you had the test before you book an appointment.

[Book my appointments](#)

[Book a coronavirus vaccination - NHS \(www.nhs.uk\)](https://www.nhs.uk)

# Process: Unknown Carers

**NHS**  
Health A-Z | Live Well | Mental health | Care and support

Home > Health A to Z > Coronavirus (COVID-19) > Coronavirus vaccination

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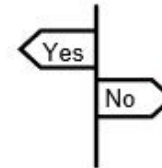
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[Book my appointments](#)

Unknown unpaid carers

 Proceed with booking at Vaccination Centres or community led Pharmacies



Eligible

Are you a health worker, social care worker or unpaid carer in England?

Yes, I am a health worker

Yes, I am a social care worker

Yes, I am an unpaid carer

No, I am not a health worker, social care worker or unpaid carer

[Continue](#)

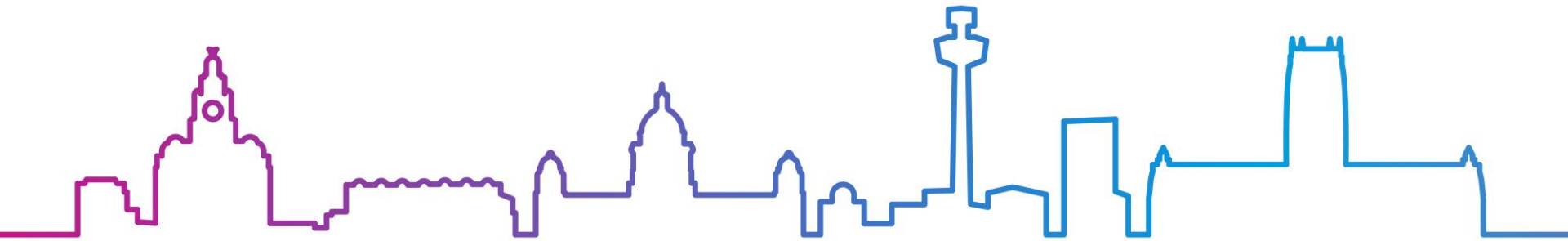


119  
Booking line



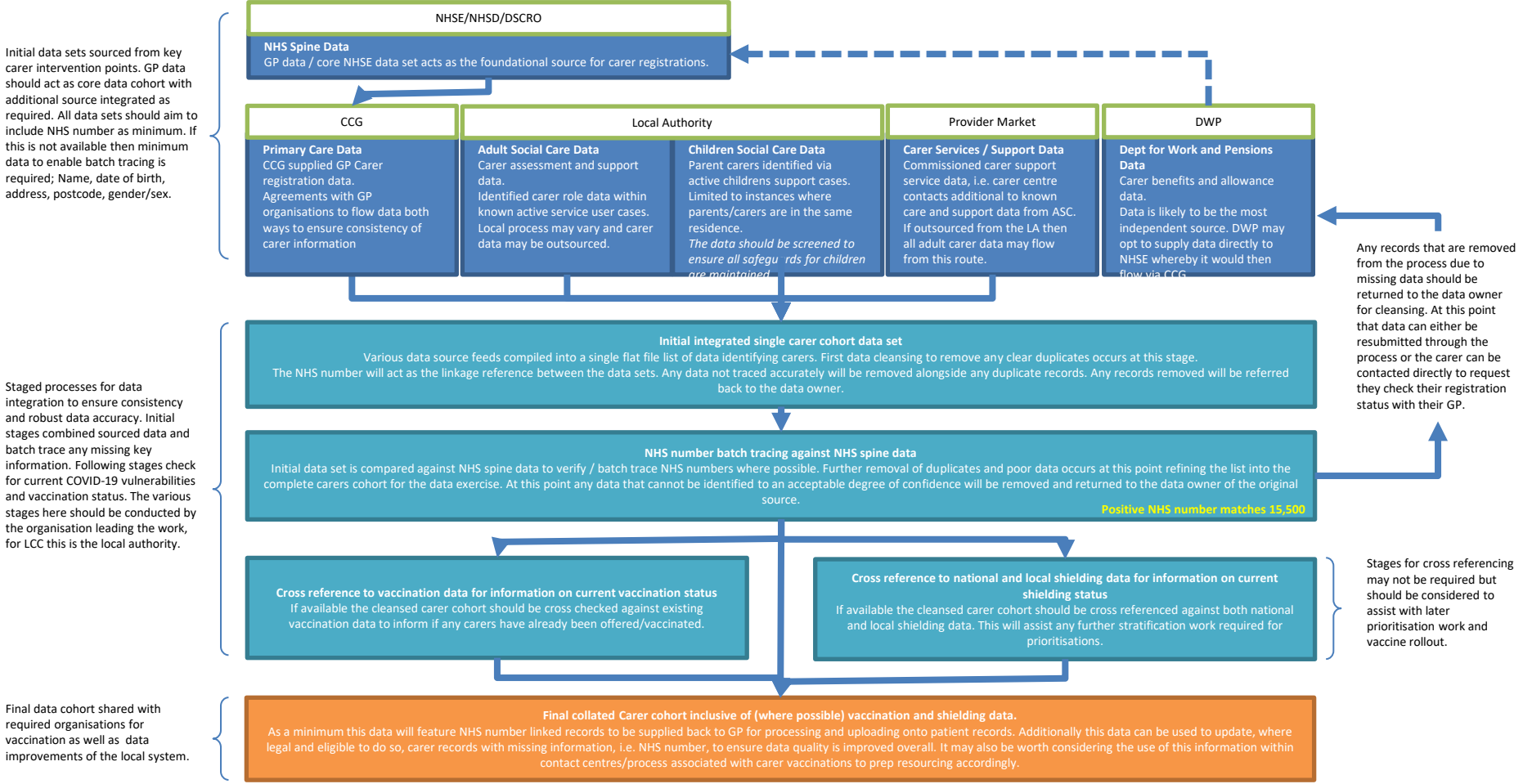
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# Vaccine deployment to unpaid carers in Liverpool

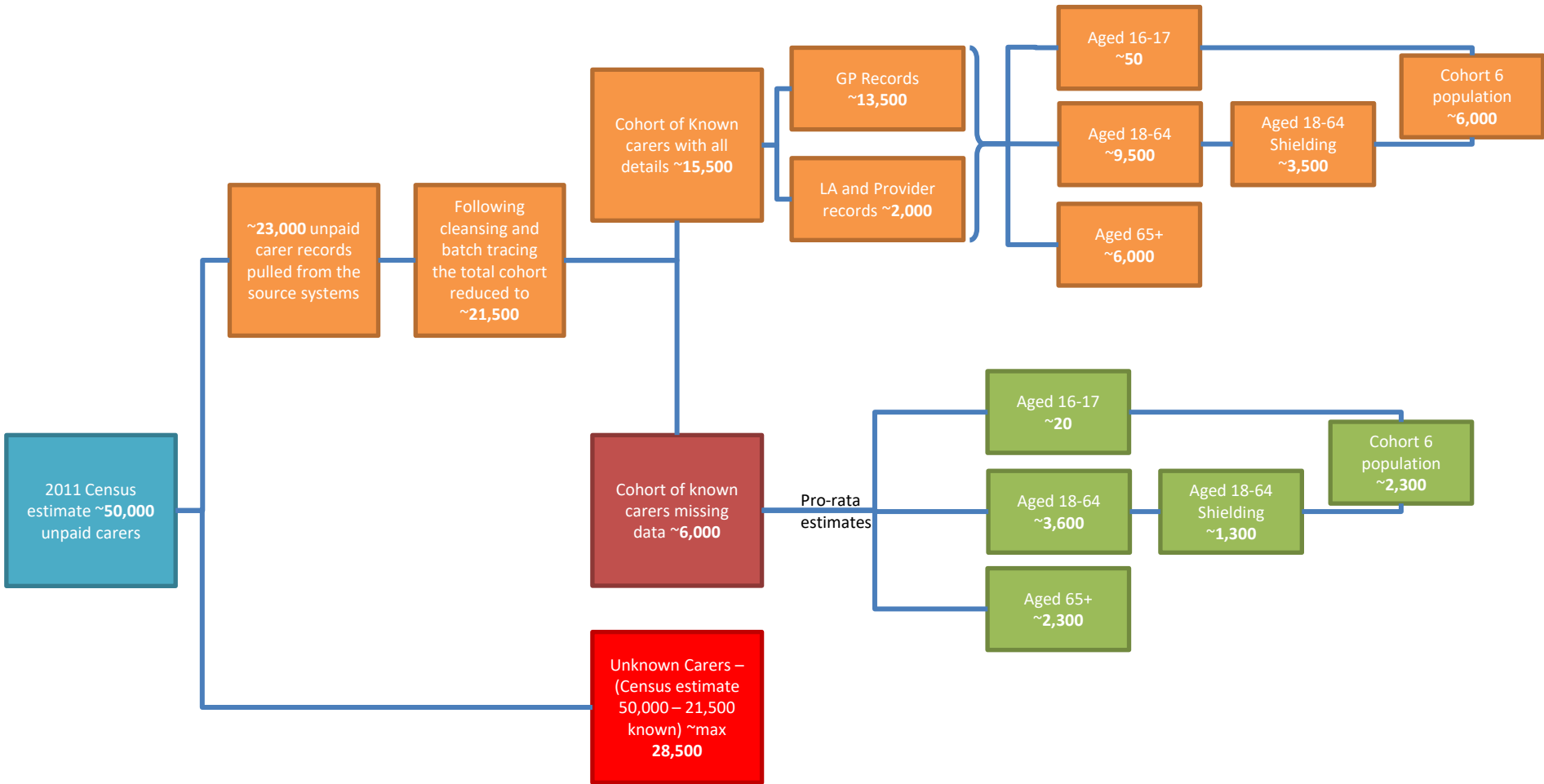


**GP Carer Registration Data Exercise – main objective is to ensure the current GP registrations of carers is a complete record of all known unpaid carers across the health, social care and support systems**

All data records requested would be limited to persons aged 16 years and over. Those aged 65 and over are still included to act as a check against overall vaccination status. Data sharing and information governance would fall under COVID-19 requirements only. Local arrangements may need to be checked to ensure information governance compliance.



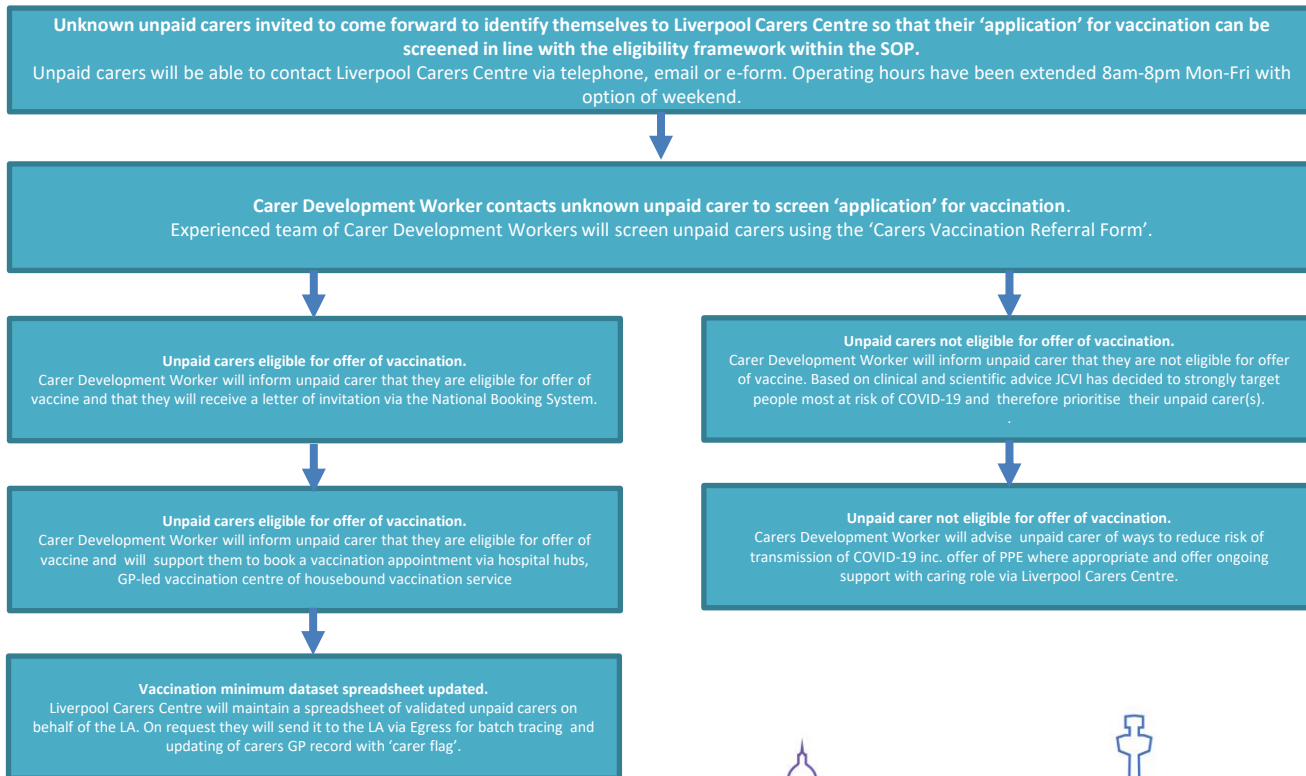
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# Unknown Unpaid Carers Vaccination Process Chart



Liverpool  
City Council



Covid Vaccine Screening Data Report	
	Wk Com 23.02.21
Total number of contacts	854
Telephone	303
Email	36
E Form	515
Queries	155
Total Screened	551
Total Eligible	317
Total supported to book vaccine	277
Hospital Hub	252
GP Vaccination Centre	25
Home Visit	0
Chose to book themselves	40
Total not Eligible	234



Liverpool  
City Council

*'This is such a huge relief.... The best news I have had in years'*

*'I can't tell you the difference that this will make. I have been petrified about bringing the virus in to the house even though I am meticulous. Can't thank you enough'*

*'I have had sleepless nights, worried about the possibility of me getting ill. Who would look after my wife? Thank you , now for the first time in over a year I feel positive.'*

*'This is the best news. You have made my year! All booked in too, I feel like crying.'*

*'Thank you for listening. I've never really spoken about caring for my mum, she's my mum and its what you do. Its been a tough year though, she so vulnerable and there's only me and her. If I caught the virus, I just don't know. But my appointment is booked for me now and it's like a huge weight has been lifted. I can't believe it'*

*'Thank you so much for all your help, I really appreciate it as I've been a little worried and afraid if I was to contract COVID, regarding them not being able to help my dad. Thanks again,'*



# Thank you!

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If you want to get in touch, please feel free to contact us at:

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